

PRIVATE AND CONFIDENTIAL

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Date: 16/06/2026

Dear Patient

We are writing to let you know that New Victoria Hospital has regrettably made the decision to stop providing masculinising surgery from 1 December 2026. Appointments at New Victoria Hospital will continue until 30 November 2026. During this period, the specialist surgical team will focus on supporting patients whose care needs are most urgent or complex.

As you are currently on the national waiting list for gender surgery, your referral will remain with the NHS Gender Dysphoria National Referral Support Service. New Victoria Hospital will be writing separately to those patients currently under their care as we do not hold their patient details.

We are not yet able to confirm what impact this may have on your individual care or waiting time, but NHS England is working closely with providers to plan the next steps, and we will share further information with you as soon as it becomes available.

We appreciate that this news may be disappointing or worrying, and we are very sorry for the uncertainty this may cause. Please be assured that we are committed to keeping you updated as plans develop.

Updates for this service will be available via this link:
<https://www.genderreferralservice.nhs.uk/>

Yours sincerely



Signed electronically

GDNRSS Team

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